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| [Date] [Prior authorization department] [Name of health plan] [Mailing address]  | Re: [Patient’s name] [Plan identification number] [Date of birth] |

To whom it may concern:

My name is [HCPs name] and I am a [board-certified medical specialty] [NPI] writing on behalf of my patient, [Patient Name], to request coverage for [product name] [generic]. [Patient Name] has been under my care for
[X months] for the treatment of [disease or symptoms].

I understand that the reason for your denial is [copy reason verbatim from the plan’s denial letter]. However, I believe that [product, dosage, frequency] is the appropriate treatment for my patient. In support of my recommendation for [product] treatment, I have provided an overview of my patient’s relevant clinical history below.

[Provide a brief medical history, including diagnosis, allergies, existing comorbidities, and International Classification of Diseases (ICD) code(s)].

[Discuss rationale for using product vs other treatments. Insert your recommendation summary here, including your professional opinion of your patient’s likely prognosis or disease progression without treatment with product].

[List of pertinent medical records] are enclosed, which offer additional support for the formulary exception request for [product name]. Please consider coverage of [product name] for my patient.

Please feel free to contact me, [name], at [telephone number] or [patient’s name] at [phone number] for any additional information you may require. We look forward to receiving your timely response and approval of this claim.

Sincerely,

[Physician’s name and signature]

[Physician’s medical specialty]

[Physician’s NPI]

[Physician’s practice name]

[Phone #]

[Fax #]